RTS Motor Hardwired
Erasing the Memory of the Motor (Factory Reset)

Note: All remotes, including the remote used to finalise programming will be deleted along with all sensors and recorded limits that have been programmed.

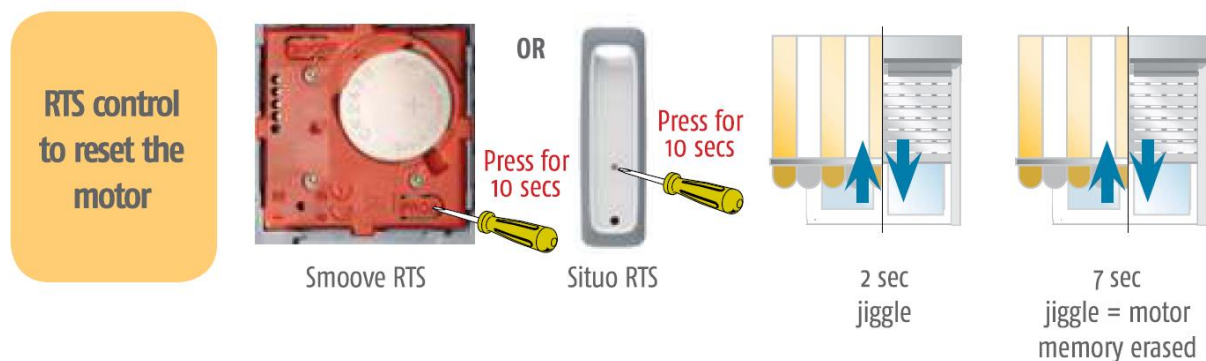## Perform a Double Power Cut with Time Delays

Complete a 2 - 10 - 2 process.

Start with the power On then complete the following steps:

1. **TURN POWER OFF** for 2 seconds
2. **TURN POWER ON** for 10 seconds
3. **TURN POWER OFF** for 2 seconds
4. **TURN POWER ON**

The product will move up or down. If the product does not move, then you may need to leave the product for 5 - 10 mins and try again

Complete Factory Reset with Remote Control

RTS control to reset the motor

Press for 10 secs

Smoove RTS

OR

Press for 10 secs

Situo RTS

2 sec jiggle

7 sec jiggle = motor memory erased

somfy.

Flowchart for Erasing the Motor (Factory Reset)

IMPORTANT NOTE:

This procedure is useful if the existing limits cannot be accessed for adjustment or if a clean start is required. The following will work with any remote.

START

Connect the Motor to 240 Volts, if not already connected

Turn the power to the Motor Off for 2 Seconds

Turn the power to the Motor On for 10 Seconds

Turn the power to the Motor Off for 2 Seconds

Turn the power to the Motor back On

The Motor will Automatically Start Moving for 5 Seconds

Did the Motor Start Moving ?

NO → Check Power Supply

YES

Select the Pre-programmed Channel

Is the Remote Single or Multi Channel

MULTI

SINGLE

Press & Hold the Program Button on the Remote for 10 Seconds

The Motor will Jiggle once after 2 seconds

The Motor will Jiggle again after another 7 seconds

The Motor has been Reset & all Pre-Programmed Settings are deleted

END